

## Volunteer with us

We often have vacancies for volunteers to support in our mobility aids outlets and for volunteer delivery drivers.

If you would like more information please visit [redcross.org.uk](http://redcross.org.uk) for current vacancies in your area, or call **Cally Smith**, Service Coordinator for Norfolk on **07850 652427** for details.

## Red Cross assisted daily living

Looking for assistance with day-to-day activities? We have a range of products that may help. Visit [store.redcross.org.uk](http://store.redcross.org.uk) to visit our online shop selling mobility and independent living aids.



### Mobility aids outlets in Norfolk

#### Norwich:

##### British Red Cross

Coronation Road, Norwich, NR6 5HD  
01603 253403  
Monday – Friday, 10.30am – 4pm

#### Great Yarmouth & Waveney:

##### Norfolk Coastal Centre for Independent Living

Woodfarm Lane, Gorleston, NR31 9AQ  
01493 663626  
Monday – Friday, 10am – 2pm

#### Kings Lynn:

##### Nelson House

Bergen Way, Kings Lynn, PE30 2DE  
01553 766969  
Monday – Friday, 10am – 4pm

[redcross.org.uk](http://redcross.org.uk)

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 **BritishRedCross**

# Mobility aids service in Norfolk



**The power of kindness**



## Equipment available to loan

- Wheelchairs (child to adult, self-propelling and transit)
- Leg extensions
- Bathboard
- Bath seat
- Back rest
- Commode
- Raised toilet seat
- Toilet frame
- Mowbray
- Shower stool
- Perching stool
- Walking aids
- Tray trolley
- Over bed table
- Bed cradle



## The British Red Cross helps people in times of crisis

For someone having mobility problems, the right equipment can mean the difference between maintaining an active life and being isolated at home.

Our mobility aids short-term loan service **helps thousands of people every year**. Our team of staff and volunteers will support you to loan equipment that is right for your needs, or signpost you to a service that can.

The initial loan period is **eight weeks**, but a further short-term extension can be offered if necessary. The service is **donation-led** so we will ask service users to make a donation. We will also invite you to Gift Aid your donation if you are able.

## Book Online!

Wheelchairs can be **reserved online** for collection from the 3 Norfolk outlets by visiting [redcross.org.uk/get-help/hire-a-wheelchair](https://www.redcross.org.uk/get-help/hire-a-wheelchair) and customers can also book online for home delivery (Excluding Great Yarmouth, which is only bookable by calling the outlet).



**“Volunteering has been an eye-opener for me. I always knew people were in need, but I never realised just how much need there was.”**

**Martin** Mobility aids driver

## Home delivery and collection service

In the Great Yarmouth and Waveney area we offer a home delivery and collection service on **Mondays, Wednesdays and Fridays**. This can be booked by calling the Great Yarmouth outlet directly.

For the rest of Norfolk we have a **home delivery and collection** service. This comes at a cost of £12.50 for each journey and can be booked by calling the Norwich outlet directly.

## Reconditioned wheelchairs

We often have reconditioned second-hand wheelchairs available that have been cleaned and serviced ready for resale. For someone who needs a wheelchair on a longer-term basis this can be an affordable way to purchase a wheelchair. Please **contact the outlets directly** to find out about stock, which is subject to availability.